

Incident Trends & Benchmarking



Agenda

- Background
- Participant Incidents & Injuries
- Employee Incidents & Injuries
- Questions & Answers







Background

- 2016-2021
- 10,000,000 guests/participants
- 225 participant injuries
- 262 employee injuries

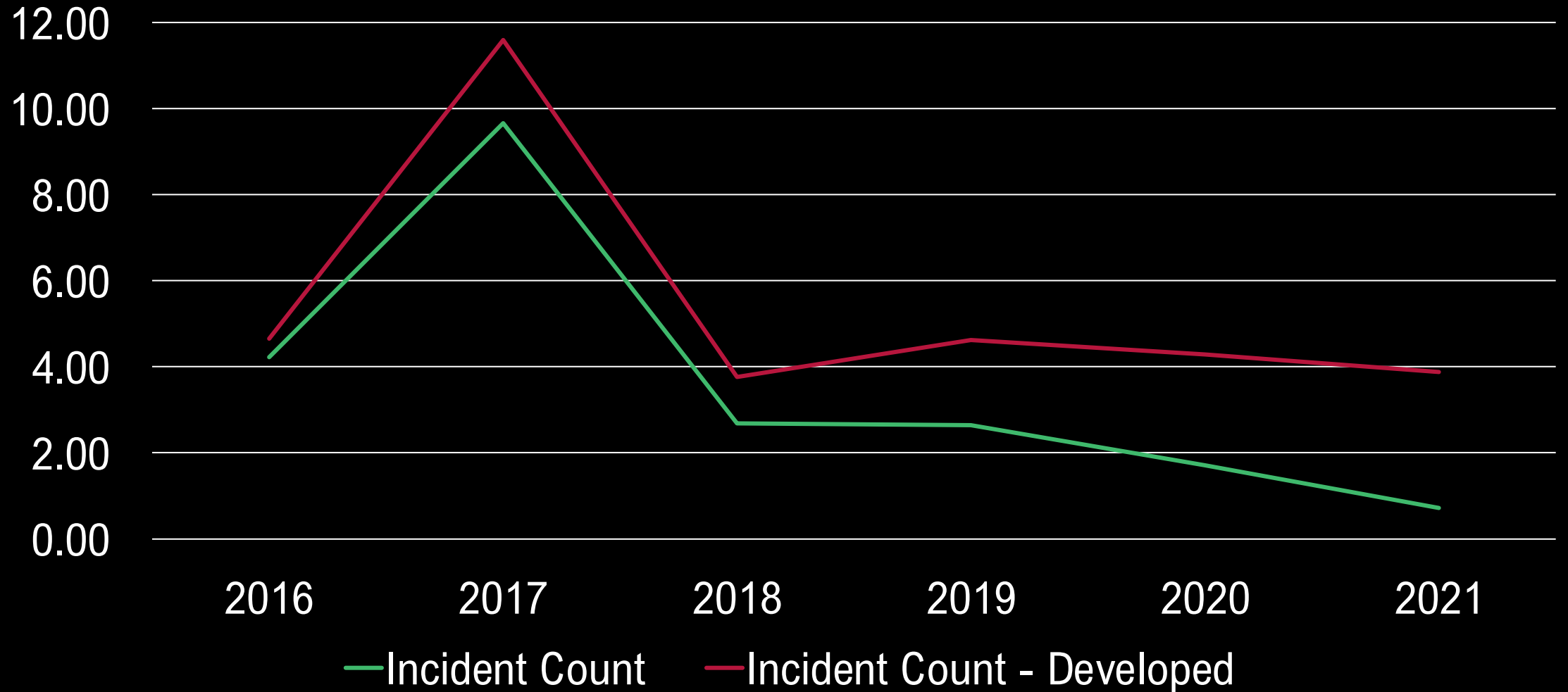


Guest & Participant Injuries

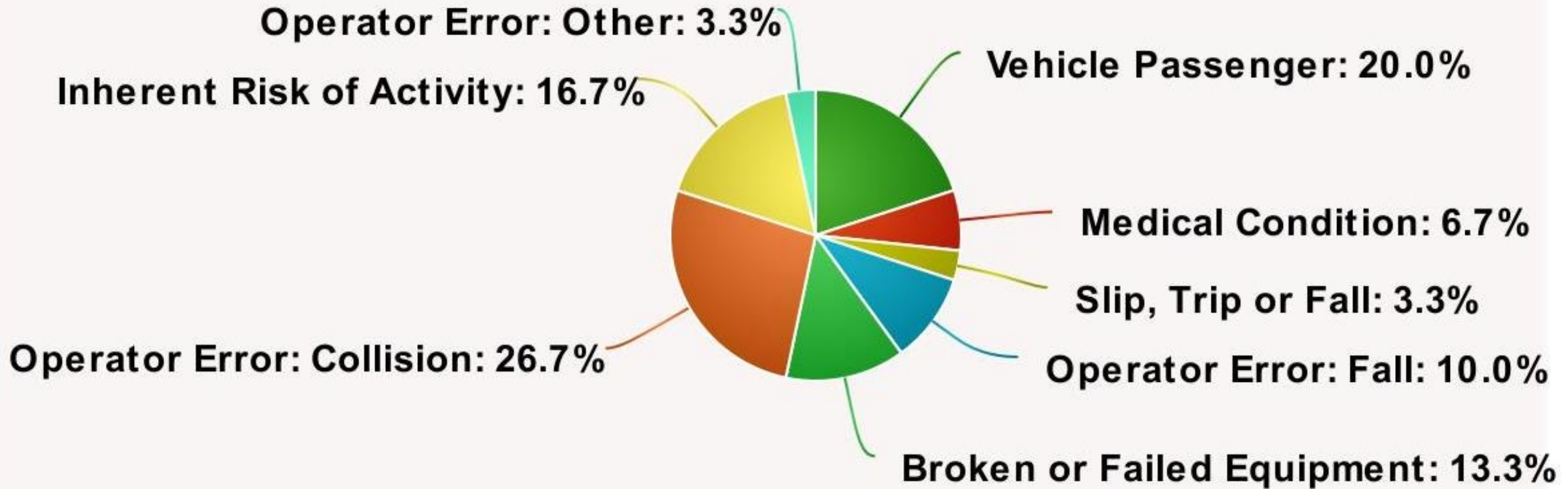
Incidents
per
100,000
Guests

	2016	2017	2018	2019	2020	2021
Incident Count	4.22	9.66	2.69	2.64	1.71	0.72
ISO Development Factor	1.1	1.2	1.4	1.75	2.5	5.4
Incident Count - Developed	4.65	11.59	3.76	4.61	4.28	3.88

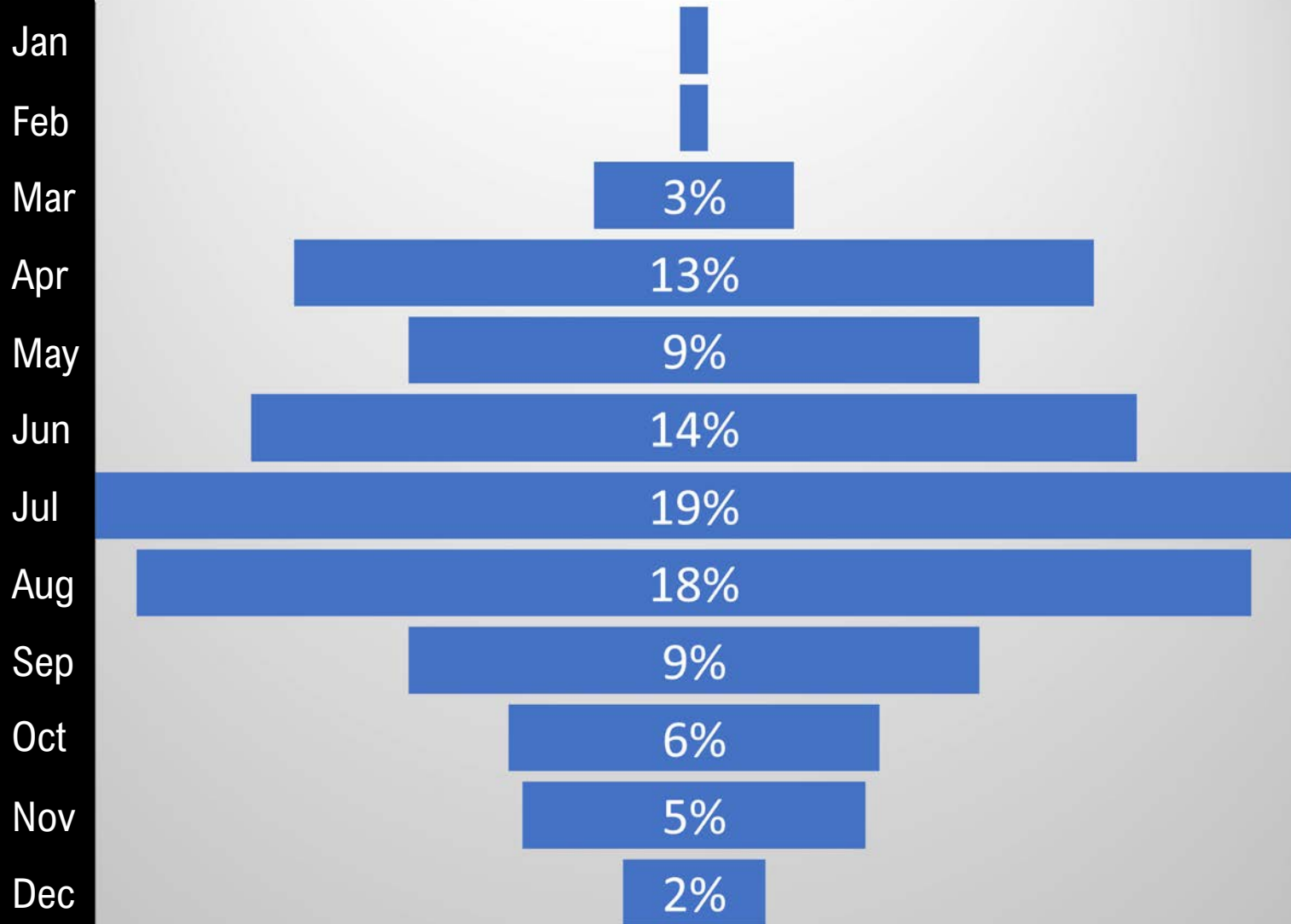
Incidents per 100,000 Guests



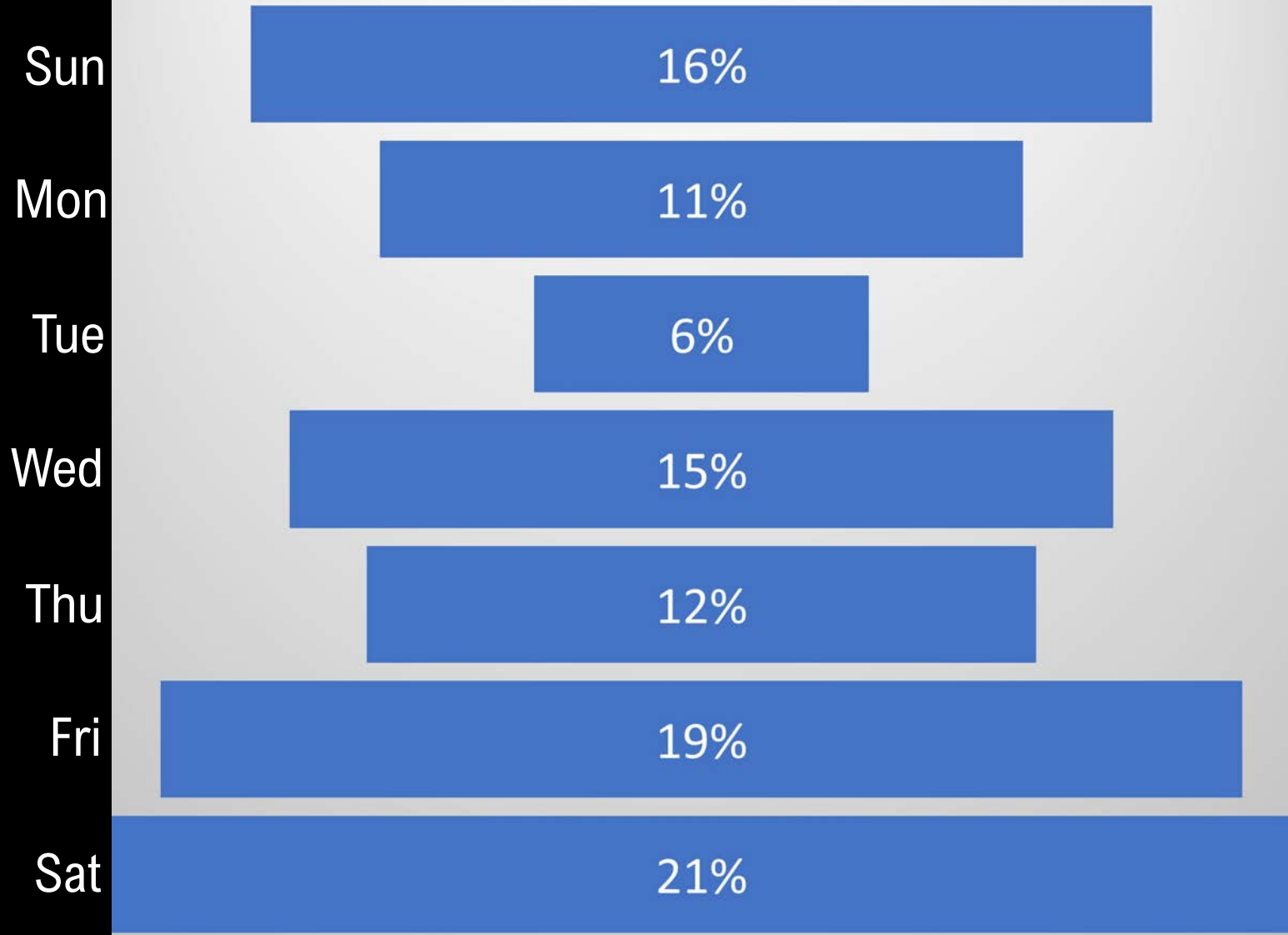
Causation – by # of incidents



Guest Injury by Month



Guest Incident by Day

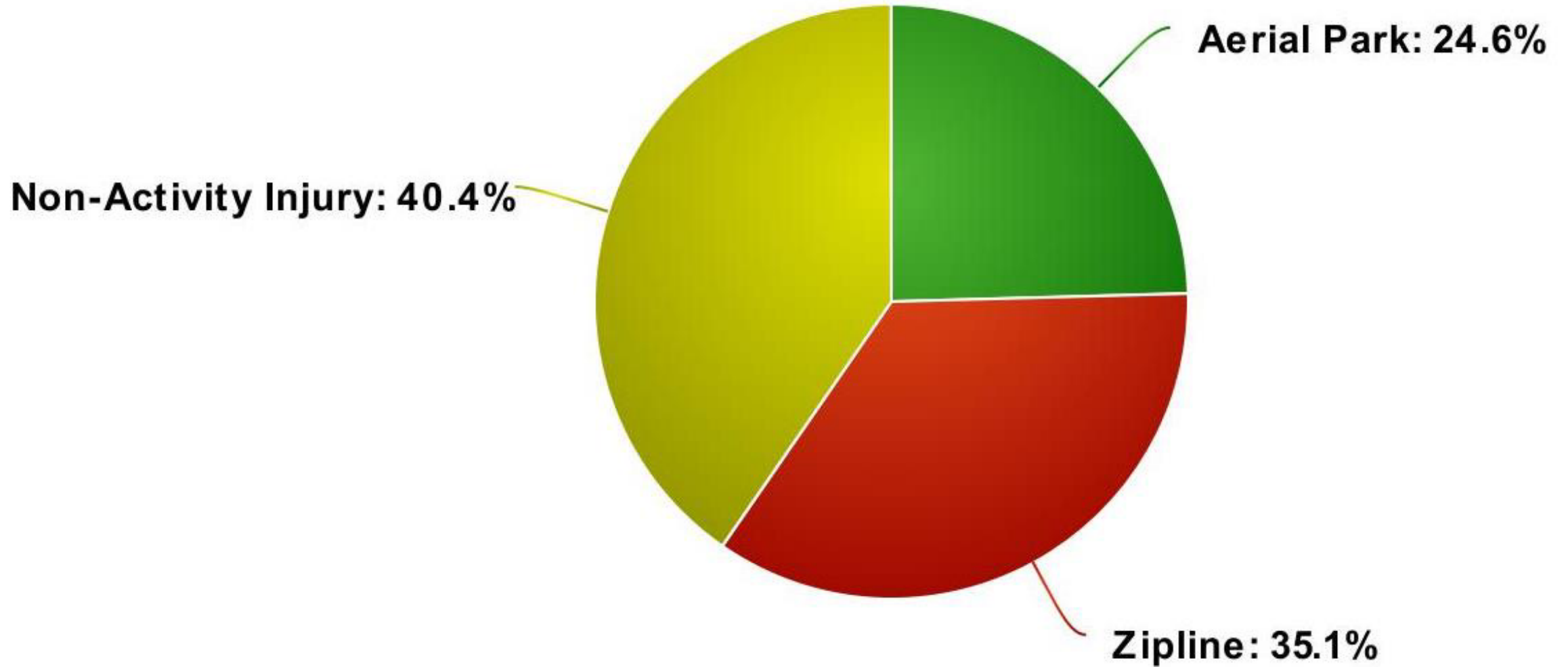


Zip vs Aerial

	Incident Rate (100K)	Average Claim
Zipline	4.5	\$157,516
Aerial Park	4.1	\$46,640

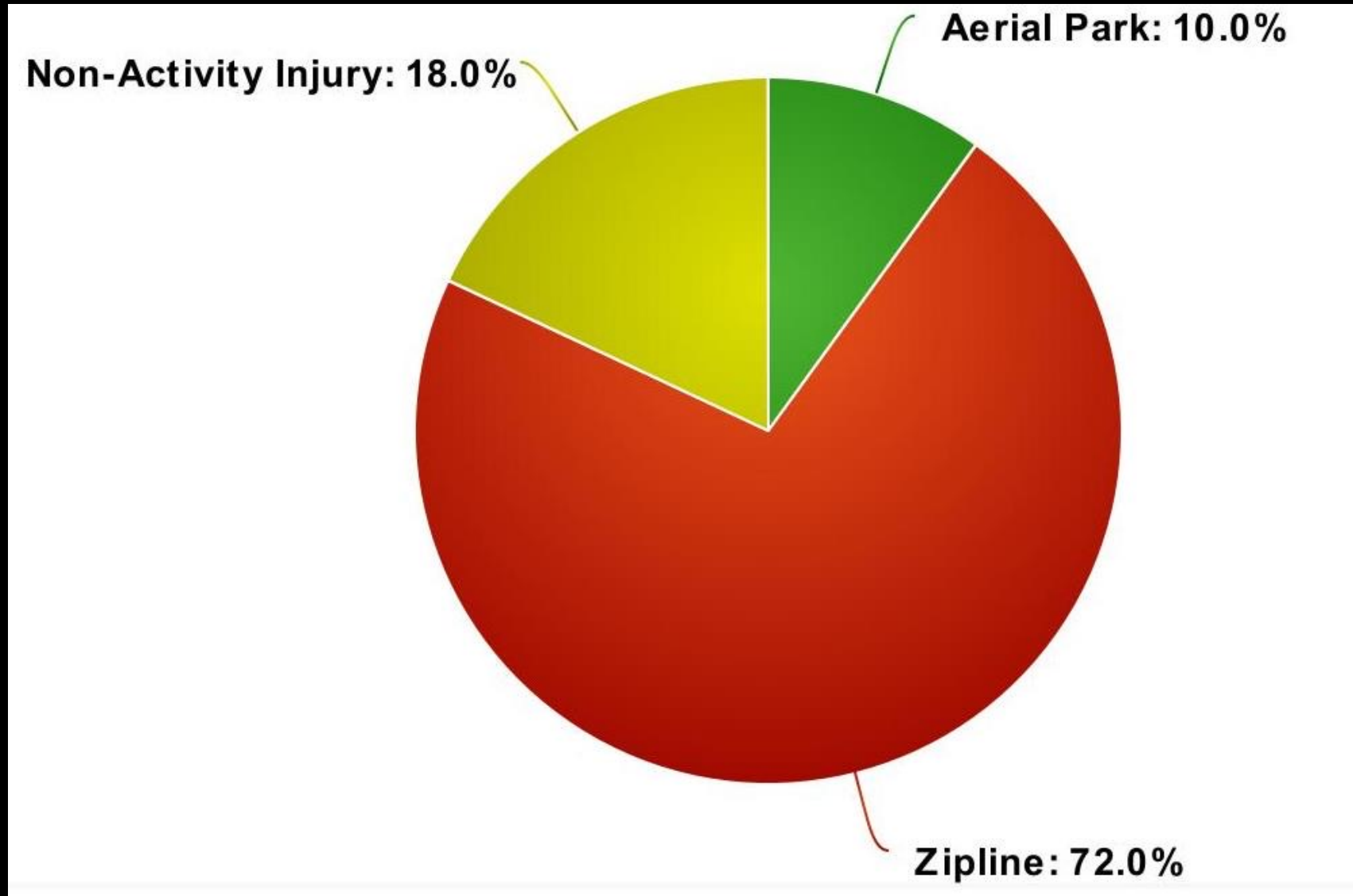
Zip vs Aerial

Total (#) Claims



Zip vs Aerial

Total (\$) Claims



Employee Injuries



Liability vs Workers Compensation

2016-2021	Incident Rate (per 100K)	Average Claim
General Liability	5.46	\$ 109,172.27
Workers Compensation	10.8	\$ 6,959.13

Zip vs Aerial- Average WC Claim

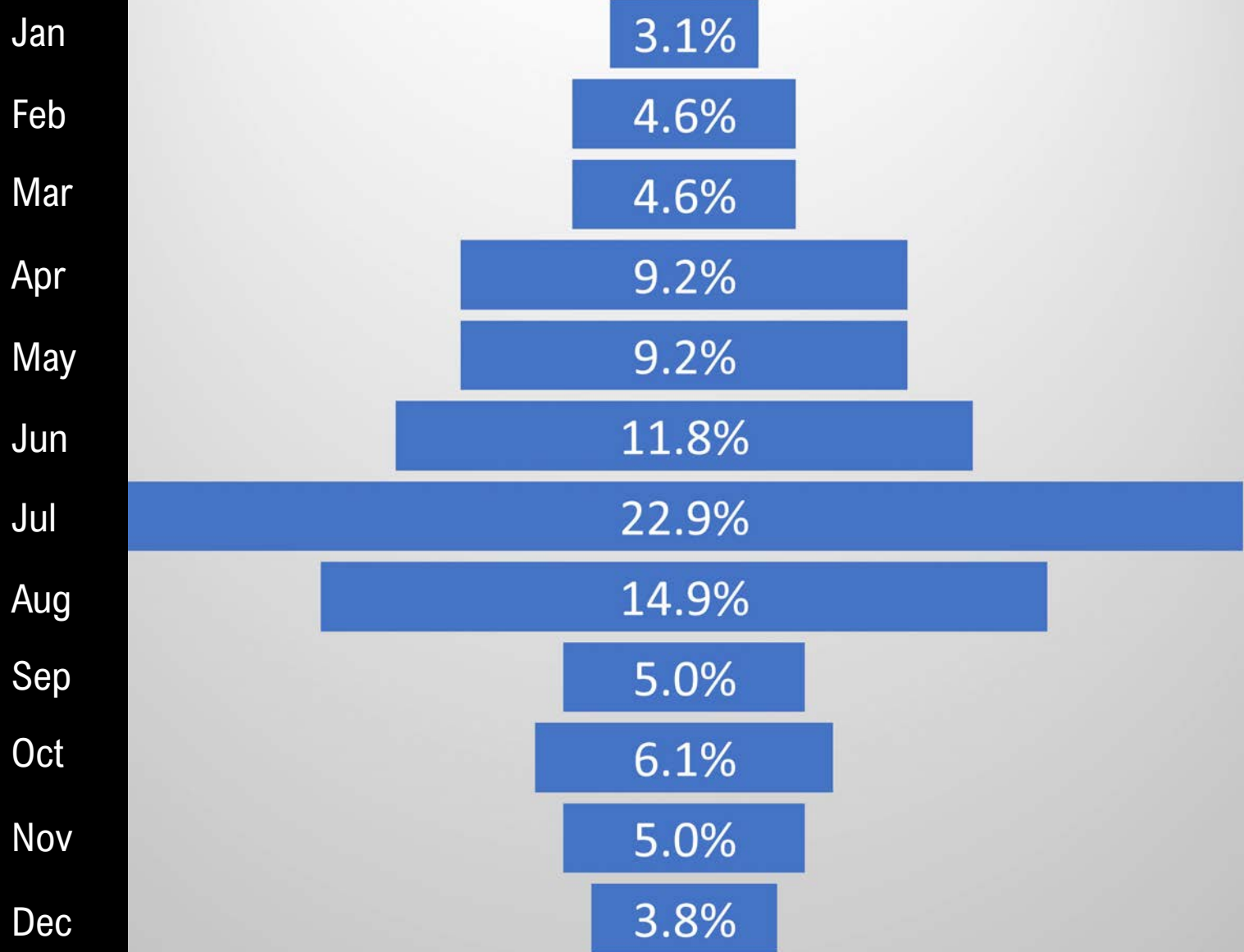
16

Type of Operation	Average Incurred (\$)
Aerial Park	\$6,617.56
Zipline	\$7,660.32

Causation- WC Claims

	Incidents	Average Claim
Inherent Risk	36%	\$ 5,613.46
Operator Error: Fall	9%	\$ 16,262.02
Operator Error: Collision	3%	\$ 48,541.41
Operator Error: Other	2%	\$ 3,501.45
Broken or Failed Equip.	1%	\$ -
Slip, Trip or Fall	36%	\$ 992.93
Medical Condition	7%	\$ 1,657.01
Passenger Transport	6%	\$ 52,998.65

Employee Injury by Month



Employee Injury by Day

Sun

11.8%

Mon

12.2%

Tue

11.1%

Wed

11.1%

Thu

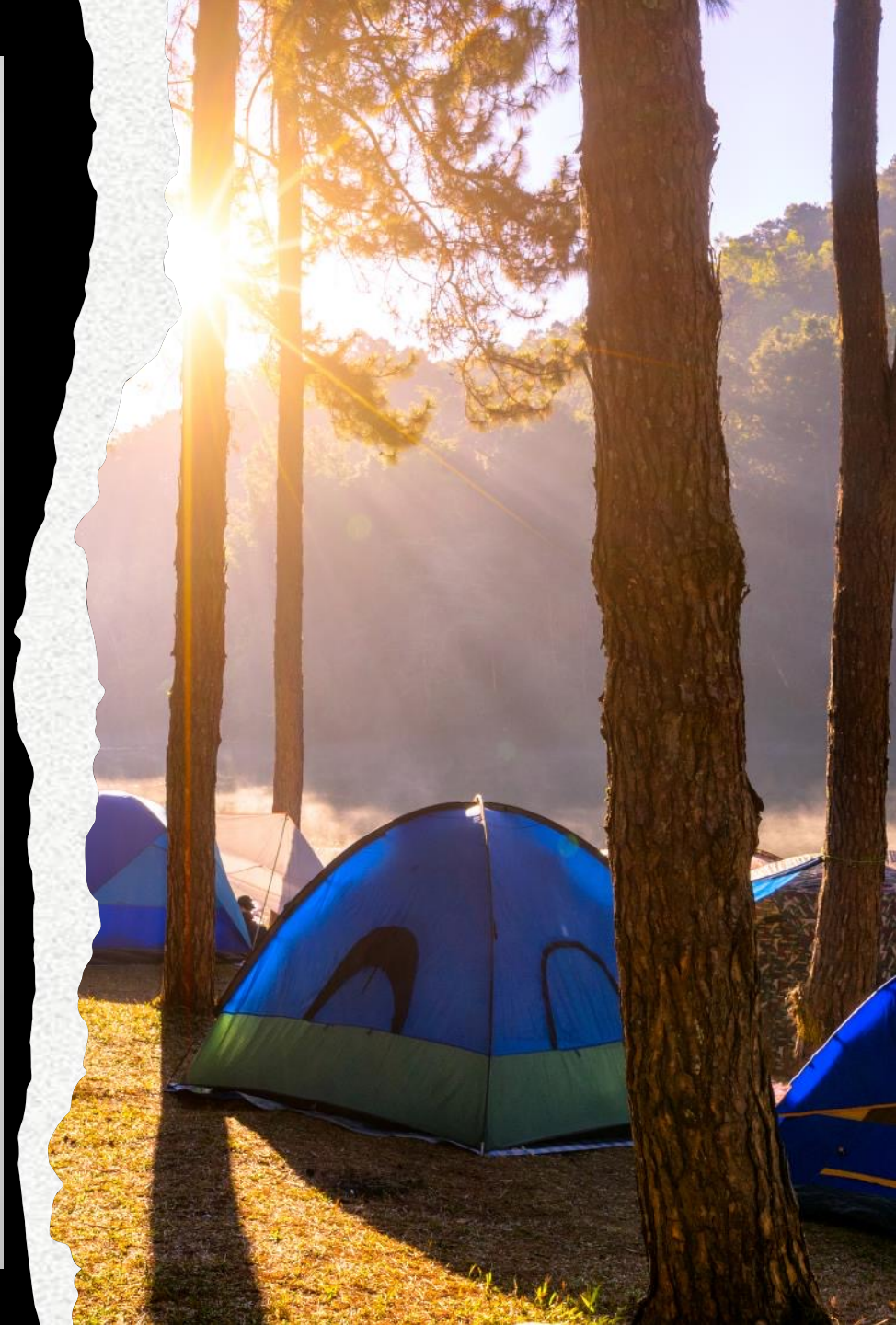
16.4%

Fri

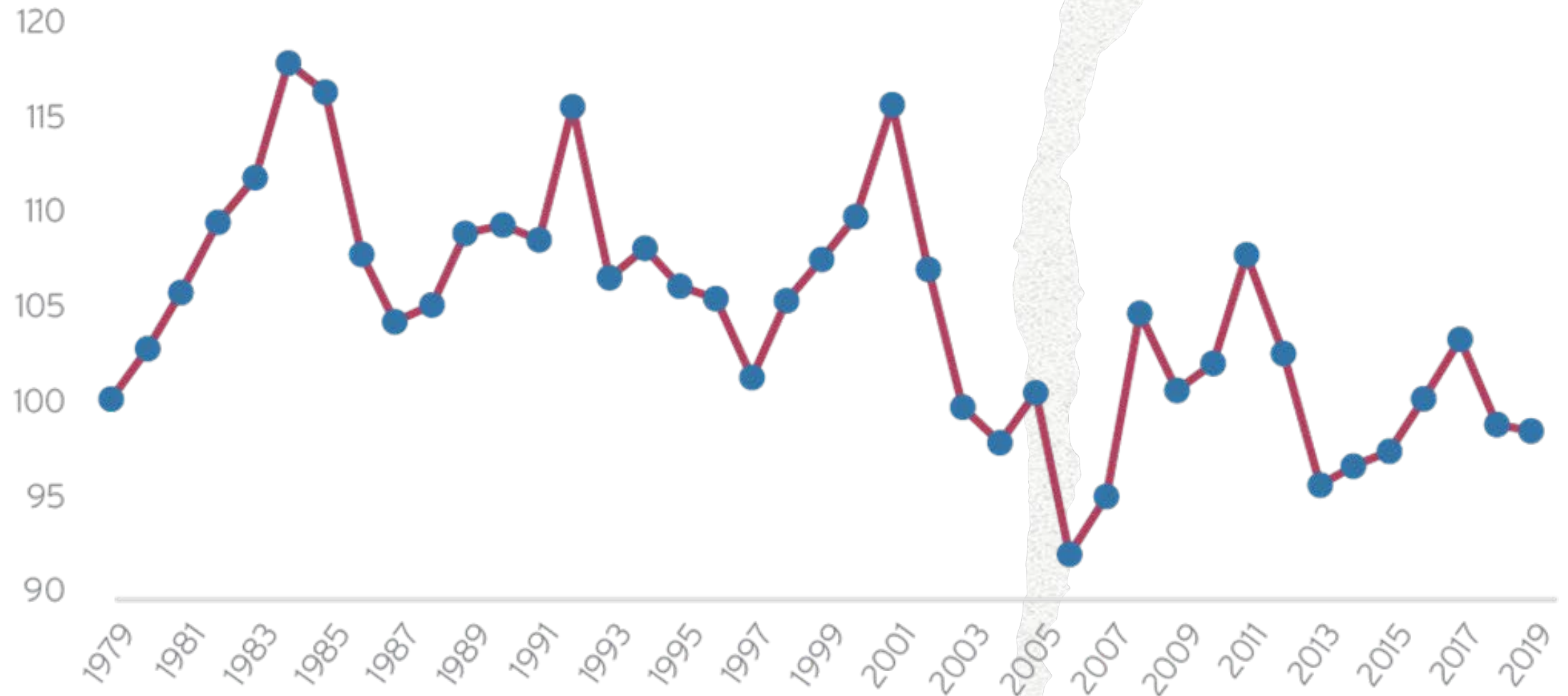
19.1%

Sat

18.3%



Property/Casualty Insurance Combined Ratio, 1979–2019



¹Excludes state funds and other residual insurers.

Source: ISO



Thank
you

